

## Covid 19 protective measures factsheet - Malbun cable car company

The protection concept of the Malbun cable car company is basically based on the latest legal requirements.

In order to protect guests and employees as comprehensively as possible from Covid 19, additional protective measures are taken in some cases.

„Mouth and nose protector“ in the sense below is defined as a mask, shield or neck tube.



Season tickets can be booked contact-free on the Malbun cable car company homepage from 1<sup>st</sup> of November, 2020.

**Covid 19 refund policy:** Guests are covered in case of a closure of all chair lift and ski lift operations ordered by the authorities:

- **Season tickets:** Pro-rata refund in the form of a credit note for the 2021/2022 season.\*
- **Day and multi-day tickets:** Pro-rata refund of the purchase price of the days in question.\*

\* Details of refund regulations and procedures are published on the Malbun cable car company homepage.



Queuing areas are organised in a way that groups of people standing close together are avoided as far as possible.

Wearing a „mouth and nose protector“ is mandatory in queuing areas.

We expressly reserve the right to limit the number of people allowed on the chair lifts and ski lifts.



There is a general obligation to use a „mouth and nose protector“ on all chair lifts and ski lifts.



There is **no** need to wear a „mouth and nose protector“ on the open slopes.



For hand hygiene, sufficient disinfecting facilities are available at the restrooms and the lift facilities, as well as at the ski depot.



Malbun cable car company employees are trained and sensitized regarding the protective measures.

Employees who have close contact with guests are instructed to wear a „mouth and nose protector“ and gloves.